Products and Services				
Consumer Checking				
Basic Checking	Classic Checking	Elite Checking		
Free Checking	Fresh Start Checking	Health Savings Account (Checking)		
High Interest Checking	Interest Checking	Premium Interest Checking		
Smart Steps Checking	Student Checking (Local and Out of Area)			
Consumer Savings	,			
Easy Savings	Premium Money Market Savings	Youth Savings		
Time Deposits	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2			
Short term (7-179 Days)	Long-term (180 Days to 5 Years)	Jumbo (7 days to 5 Years)		
Retirement Accounts				
Consumer Loans				
Auto Loans, new and used,	Boat and Recreation Vehicle Loans, new and	Cash Reserve Account		
Direct and Indirect	used			
Equipment Loans, new and used	Home Improvement Loans	Loans secured by cash collateral		
Home Equity Loans	Home Equity Improvement Loans	Home Equity Lines of Credit		
Home Equity Plus 100%LTV	Home Equity Plus 130% LTV	Home Improvement		
Non-Owner-Occupied Home Equity Loans	Non-Owner-Occupied Home Equity Lines of	Personal Loans, secured and unsecured		
Non Owner Occupied Home Equity Edung	Credit	reisonal Edulis, secured and unsecured		
Truck Loans, new and used				
Bank Card Services				
Merchant Service	Visa Debit Cards	Visa Credit & Secured Credit Cards		
(Through our partnership with TSYS)	1.50 2.501 50.45	(Through our partnership with First National Bank of		
( and parameters of		Omaha)		
Corporate & Municipal Accounts				
Business Basic Savings	Business Money Market Savings	Commercial Checking		
Commercial Interest Checking	Premium Commercial Interest Checking	Free Business Checking I		
Free Business Checking II	IOLA	Non-Profit Checking		
Municipal Analyzed Checking	Municipal Checking	Municipal Interest Checking		
Municipal IntraFi Cash Services (ICS) Checking	Municipal IntraFi Cash Service (ICS) Savings	Money Market Non-Profit Savings		
Municipal Money Market Savings	Municipal Savings	Municipal Special Savings		
Other Services	, ,	, ,		
ACH/Electronic Banking Services	ATM services at office locations	Bank-By- Mail		
Business Remote Deposit	Debit Alert Banking Services	Fraud Prevention Service		
Free Visa ©Debit Cards	Internet Banking/Bill Pay/Online Statements	Merchant Services		
Mobile Check Banking and Deposit	Mobile send/receive money with Zelle	Night Deposit		
Mortgages				
Affordable Housing Down Payment and Closing		Conventional Residential Mortgages		
Cost Assistance Mortgage	Construction Mortgages			
Federal Home Loan Bank Homebuyer Program	In-House First-Time Homebuyer Program	Low Down Payment Programs with Private Mortgage		
Mortgage	Mortgages	Insurance		
Mortgages guaranteed by the Veteran	Mortgages insured by the Federal Housing	Mortgages Plus 100% LTV Purchase Program		
Administration	Administration			
Mortgages to Non-for-Profit Organizations	Non-Owner-Occupied 1 to 4 Family	Second Residence Mortgages		
	Mortgages			
SONYMA First-Time Homebuyer Mortgages	USDA Rural Development Mortgages			
Commercial and Small Business Loans				
Business DDA Cash Reserve	Commercial Mortgages	Equipment Loans		
Industrial Development Agency Bond Loans	Letters of Credit	Lines of Credit, secured and unsecured		
Loans secured by marketable securities, savings	Loans to non-profit organizations	Local Development Corporations		
accounts, and time deposits				
New York State -Empire State Development Linked	New York State Job Development Agency	Pursuit formerly known as New York Business		
Deposit Program	Loans	Development Corporation Loans		
SBA guaranteed loans- Preferred Lender-SBA	Term Loans, secured and unsecured	Time Loans, secured and unsecured		
Express Loans				
USDA Guaranteed Loans	Working Capital Loans			
Municipal Investments				
Bond Anticipation Notes	IntraFi Cash Service (ICS) Notes	Revenue Anticipation Notes		
Statutory Installment Bonds	Tax Anticipation Notes			

Arrow Bank National Association
Reg. DD Disclosure of Interest, Fees and Other Account Terms - Date:

Checking Accounts	
Rate Information Interest Checking, Elite Checking, High-Interest Checking and Premium Interest Checking Accounts are variable rate Accounts and the interest rate an interest rate will not be determined by an index, formula or schedule, but may change anytime at the bank's discretion.  Basic Checking, Classic Checking, Free Checking, Fresh Start Checking, Student Checking and Smart Steps Checking Accounts are noninterest-bearin Interest Checking Account: The current interest rate for your Account is% with a current annual percentage yield of%.	
Elite Checking Account: The current interest rate for your Account is as follows:  For daily minimum collected balances of \$5,000 or less, the interest rate paid on that portion of the balance will be% with a current annual percent  For the portion of the daily collected balance that is greater than \$5,000 the rate will be% with a current APY range from% to%.  *See eligibility requirements under Service Fee Schedule and Applicable Terms.  High-Interest Checking Account: The current interest rate for your Account is as follows:	age yield of%.
<ul> <li>For daily minimum collected balances below \$25,000, the intérest rate paid on that portion of the balance will be% with a current annual percentage.</li> <li>For the portion of the daily collected balance that is \$25,000 or greater, the rate will be% with a current APY range from% to%.</li> <li>*See eligibility requirements under Service Fee Schedule and Applicable Terms.</li> <li>Premium Interest Account: The current interest rate for your Account is as follows:</li> </ul>	
<ul> <li>For daily minimum collected balances of \$25,000 or more, the interest rate paid on the entire balance will be</li></ul>	entage yield of%. ercentage yield of%.
Service Fee Schedule and Applicable Terms The service fees indicated apply to each Account so noted:	
Interest Checking Account: Accounts with daily minimum balances at \$250 or above:	
Maintenance fée (monthly)	None
Per check fee  Accounts with daily minimum balances below \$250:	None
Maintenance fee (monthly)	\$8
Per check fee.  Elite Checking Account:	30¢
Individuals must have a recurring ACH direct deposit; be enrolled in Online Statements through Internet or Mobile Banking and use their debt card ten (10) times statement cycle to qualify for this account. Debit card usage does not include ATM transactions. Debit card transactions that are in a pending status at time of state cycle cutoff will not count toward eligibility requirements. If eligibility requirements are not met in a statement cycle, the entire balance will earn the lower rate	tement
Maintenance fee (monthly)      Per check fee	None None
<ul> <li>ATM surcharges will be reimbursed up to \$15.00 per monthly statement if all eligibility requirements are met. Fees will not be reimbursed in the monthly statement cycle in which an account is closed.</li> <li>Fee for non-Arrow Bank ATM use waived</li> </ul>	None
Paper Statement fee (if mailed monthly).	\$3
*Elite Checking customers are required to maintain an Internet Banking or Mobile Banking relationship to retrieve their monthly statements and meet eligibility requirements	
High-Interest Checking Account: Individuals must have a recurring ACH direct deposit; be enrolled in Online Statements through Internet or Mobile Banking and use their debt card ten (10) times statement cycle to qualify for this account. Debit card usage does not include ATM transactions. Debit card transactions that are in a pending status at time of state cycle cutoff will not count toward eligibility requirements. If eligibility requirements are not met in a statement cycle, the entire balance will earn the lower rate	
<ul> <li>Maintenance fee (monthly)</li></ul>	None None
Fee for non-Arrow Bank ATM use waived     Paper Statement fee (if mailed monthly).  *High-Interest Checking customers are required to maintain an Internet Banking or Mobile Banking relationship to retrieve their monthly statements and	\$3
meet eligibility requirements  Premium Interest Account: Accounts with daily minimum balances at \$5,000 or above:	
Maintenance fee (monthly)	None
Per check fee  Accounts with daily minimum balances below \$5,000:	None
Maintenance fee (monthly)  Para la defen	\$15 25 d
Per check fee      Fee for non-Arrow Bank ATM use waived	25¢
<ul> <li>ATM surcharges will be reimbursed up to \$12.00 per monthly account statement. Fees will not be reimbursed in the monthly statement cycle in which an acco Basic Banking Account:</li> <li>Maintenance fee (monthly).</li> </ul>	unt is closed. \$3
Per check fee (first twelve checks are free)	35¢
Classic Checking Account: Individuals must have an ACH direct deposit to be eliqible for this Account.	
Maintenance fee (monthly)	None
Per check fee  Free Checking Account*:	None
Maintenance fee (monthly)	None
<ul> <li>Per check fee*         *Free Checking customers are required to maintain an Internet Banking relationship to retrieve their monthly statements. If paper Statements are provided via regular mail, there is a \$3 fee per monthly Statement.</li> </ul>	None
Fresh Start Checking*	¢7
Maintenance fee (monthly)      Per check fee	\$7 None
*There is a \$200.00 per day debit card limit per transaction type. Overdraft protection/Line of Credit Cash Reserve and Mobile Check Deposit are not available on this Account. Overdrafts will not be paid under any circumstances.  Student Checking Account:	
Individuals must be 13 to 23 years of age to qualify for this Account. Individuals 13 to 17 years of age must have an adult on the Account.	
Account converts to Free Checking when youngest owner reaches age 24.  Maintenance fee (monthly)	None
Per check fee	None
Paper Statement fee (if mailed monthly)	\$3



# **SCHEDULE OF FEES**

## CHECKING ACCOUNTS

Overdrafts\* and Checks Returned for Insufficient Funds \$32.00 per item

(returned and charged/paid and charged)

Sustained Overdraft\* \$20.00

(for accounts overdrawn 5 consecutive business days) \*Does not apply to overdrafts caused by ATM withdrawals or one-time Point of Sale (POS)/Debit Card Transactions.

Stop Payment \$28.00 Online Stop Payment \$15.00 Photocopy of Check \$5.00

\$30.00 original (non-customer); \$20.00 original (customer); \$5.00 additional copies Protest

\$15.00 (non-customer); \$10.00 (customer)

Cashed Check Returned to Cash Items \$6.00

**BANK CHECKS** 

Notice of Non-Payment

10.00 (no charge to Arrow Bank customer provided the funds are: 1. Issued payable Cashiers' Checks to Arrow Bank, or 2. Issued in the amount of \$1,000 or more provided proceeds are

taken as a withdrawal from an Arrow Bank Money Market Savings or Savings

Account)

OTHER FEES APPLICABLE TO DEPOSIT ACCOUNTS

Deposited Item Return \$25.00 Copy of Statement \$3.00 **Dormant Checking Account** \$5.00

(after 2 years of no activity and balances of \$250 or less)

**Dormant Savings Account** \$2.50

(after 2 years of no activity and balances of \$250 or less)

\$10.00 Checking/ Savings Early Closeout Internet Banking Bill Payment Service Free Network Access/Balance Inquiry (other banks' ATMs) \$1.00 Savings Account Excess Transfer \$10.00 Transfer to Checking to Cover Overdraft (fee is charged to funding account) \$3.00 IRA Trustee Transfer Fee \$75.00

**MISCELLANEOUS** 

Fax Service

Photocopy \$1.00

\$20.00; \$15.00 online Domestic Wire Transfer

Foreign Wire Transfer \$50.00 foreign currency or no US correspondent bank;

\$20.00 US funds/US correspondent bank;

\$15.00 US funds online

\$25.00

Night Deposit Bag

Collections - Incoming & Outgoing \$20.00

Research \$30.00 per hour, plus photo fee

Legal Levy, Lien, Restraining Notice \$100.00 \$25.00 Foreign Check Collection Foreign Deposited Item \$2.00

Foreign Currency Purchase/Sale Varies by transaction. Fees charged by vendor Rolled Coin Service \$0.10 per roll, or \$0.05 per roll if called in advance

\$5.00 for the first page, \$1.00 each additional page Debit/ATM Card Replacement \$10.00 \$1.00 per page Counter Check Signature Guarantee \$10.00

SAFE DEPOSIT BOX SIZES\* AND ANNUAL FEES

\$55.00 - \$65.00 \$100.00 \$190.00 2 x 5 \$45.00 5 x 5 5 x 10 13 x 10 3 x 5 \$45.00 - \$55.00 3 x 10 \$70.00 6 x 10 \$100.00 15 x 10 \$200.00 4 x 5 \$45.00 - \$60.00 4 x 10 \$ 75.00 10 x 10 \$190.00 15 x 17 \$250.00

\*\*other fees may apply to odd sizes not listed

Safe Deposit Box Drilling \$150.00 Safe Deposit Replacement Key \$15.00 per key

Safe Deposit Box Late Payment \$10.00 if box rental is paid after February 1

Member FDIC Revised 1/2025

Student Checking Account (out of area): Individuals must be 13 to 23 years of age and be enrolled in a non-local program to qualify for this Account. Individuals 13 to 17 years of age must have	
an adult on the Account. Account converts to Free Checking when youngest owner reaches age 24.	
Maintenance fee (monthly)      Per check fee	None None
Paper Statement fee (if mailed monthly)	\$3
<ul> <li>Fee for non-Arrow Bank ATM use waived.</li> <li>ATM surcharges will be reimbursed up to \$10.00 per monthly account statement except for the monthly statement cycle in which an account is closed.</li> </ul>	
Smart Steps Checking*:  • Maintenance fee (monthly)	\$4.95
Per check fee	None
Paper Statement fee (if mailed monthly)  *Fees listed on the standard Schedule of Fees may differ from fees as they apply to the Smart Steps account. For example, overdraft related fees, sustained	\$2
overdraft fees and dormant account fees.	
*Overdraft protection/Line of Credit Cash Reserve are not available on this Account. We may decline or return transactions that would result in an overdraft. Checks that cause the account to become overdrawn will be returned unpaid. The payee may charge additional fees when the check is returned. Some transactions that would result in an overdraft.	tions
that you make may cause your account to become overdrawn that are beyond our control but we will not assess an overdraft fee or a return item fee to your acc	
For example, preauthorized transactions may post to your account even when the balance in your account is not sufficient to pay the transaction.	
Other Fees and Terms Applicable to Checking Accounts	
The service fees indicated below apply to all Accounts unless otherwise so noted:  • Overdraft fee* (applies to transactions created by check, ACH or Recurring Debit Card Transactions)	\$32
<ul> <li>Insufficient funds fee* (applies to transactions created by check, ACH or Recurring Debit Card Transactions)</li> <li>Sustained overdraft fee* (assessed every five (5) consecutive business days that the account remains overdrawn)</li> </ul>	\$32 \$20
* Does not apply to overdrafts caused by ATM withdrawals or one-time Point of Sale (POS)/Debit Card Transactions.	\$20
Early closeout fee (for Accounts closed within 90 days of opening date)     Automated Teller Machine (ATM) transactions:	\$10
- Arrow Bank ATMs	None
- Network Access / Balance Inquiry fee (Other Bank ATMs)	\$1
See Schedule of fees for further details	
Minimum Balance Requirements	
Initial minimum deposit required to open an Account is as follows:	
<ul> <li>Interest Checking, Elite Checking, High-Interest Checking, Premium Interest Checking, Classic, Free, Basic Banking, Fresh Start, Student and Smart Steps Checking Accounts</li> </ul>	\$5
Minimum collected balance required in Account to earn the highest annual percentage yield is as follows:	<b>\$050</b>
Interest Checking Account     Elite Checking Account	\$250 \$0.01
High-Interest Checking Account     Premium Interest Checking Account	\$0.01 \$25,000
•	Ψ20,000
Balance Computation Method  On all interest-bearing checking Accounts, interest is calculated according to a daily minimum collected balance method. This method applies a daily periodic rate to	o the minimum collected balance
in the Account each day. The daily minimum balance required to avoid service fees is defined as the minimum balance required each day during the stated Account	t service charge period.
in the Account each day. The daily minimum balance required to avoid service fees is defined as the minimum balance required each day during the stated Account Compounding and Crediting	it service charge period.
	it service charge period.
Compounding and Crediting For Interest Checking, Elite Checking, High-Interest Checking and Premium Interest Checking, simple interest accrues daily and is credited monthly.  Accrual of Interest on Deposits Other Than Cash	
Compounding and Crediting  • For Interest Checking, Elite Checking, High-Interest Checking and Premium Interest Checking, simple interest accrues daily and is credited monthly.	
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<ul> <li>Compounding and Crediting</li> <li>For Interest Checking, Elite Checking, High-Interest Checking and Premium Interest Checking, simple interest accrues daily and is credited monthly.</li> <li>Accrual of Interest on Deposits Other Than Cash</li> <li>On all interest-bearing checking Accounts, interest begins to accrue on the business day the Bank receives credit for the deposit of non-cash items (for example checking Accounts Accounts Rate Information</li> <li>Easy Savings, Youth Savings, Premium Money Market Savings and IRA Savings Accounts, are variable rate Accounts and the interest rate and annual percentage. For these Accounts, the interest rate will not be determined by an index, formula or schedule, and may change anytime at the bank's discretion.</li> </ul>	ecks). ntage yield may
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Minimum Balance Requirements Initial minimum deposit required to open an Account is as follows:  Youth Savings  Premium Money Market Savings Account  IRA Savings Account Minimum collected balance required in Account to earn the highest annual percentage yield is as follows:  Youth Savings  Premium Money Market Savings Account  Premium Money Market Savings Account  RA Savings Account	\$100 \$1,000 \$0 \$5 \$100 \$250,000
Balance Computation Method  For all Accounts, interest is calculated according to a daily minimum collected balance method. This method applies a daily periodic rate to the min The daily minimum balance required to avoid service fees is defined as the minimum balance required each day during the stated Account service	
<ul> <li>Compounding and Crediting</li> <li>Easy Savings, Youth Savings Accounts, simple interest accrues daily for each day the balance remains above the specified minimum and w</li> <li>Premium Money Market Savings Accounts, simple interest accrues daily for each day the balance remains above the specified minimum and IRA Savings Account simple interest accrues daily for each day the balance remains above the specified minimum and will be credited quarter Employee Pensions (SEPs), interest compounds daily and is credited quarterly.</li> </ul>	d will be credited monthly.
Accrual of Interest on Deposits Other Than Cash For all savings Accounts, interest begins to accrue on the business day the Bank receives credit for the deposit of non-cash items (for example che	ecks).
Transaction Limitations No transactions limitations apply.	
Time / Certificate of Deposit Accounts  Rate Information  • 30 to 179 Day Certificates of Deposit and 7 to 179 Day Jumbo Certificates of Deposit Accounts: The current interest rate for your Account annual percentage yield of%. Your Account will earn this rate until the maturity date of the certificate, which is /  • 180 Days to 5 Year Certificates of Deposit and 180 Days to 5 Year Jumbo Certificates of Deposit Accounts: The current interest rate for is % with a current annual percentage yield of %. Your Account will earn this rate until the maturity date of the certificate, which is /  • For all certificates of deposit:  - Annual percentage yield assumes interest remains on deposit for a period of at least one year at the current rate of interest noted above for the - A withdrawal will reduce earnings.  - Interest begins to accrue on the business day you deposit non-cash items (for example checks) to these certificates.  Service Fee Schedule  The service fees indicated apply to each account so noted:  Certificates of Deposit for Individual Retirement Accounts:  • Trustee Transfer Fee	your Account with a term of days/months/years which is / / .  nat certificate.
Transaction Limitations You may make deposits to the 1 Year Contributory IRA Certificate of Deposit. You may not make withdrawals from the account until the maturity of For all other Certificate of Deposit Accounts, after the account is opened, you may not make deposits into, or withdrawals from, the account until the	
Early Withdrawal Penalty  If you withdraw any principal prior to the maturity date, penalties will be imposed as follows:  Certificate of Deposit Accounts with terms from 7 to 29 days	Loss of 7 days interest, plus \$75. Loss of 30 days interest, plus \$75. Loss of 90 days interest, plus \$75. Loss of 180 days interest, plus \$75.

Certificate of Deposit Accounts with a term of 2 years to less than 5 years Loss of 270 days interest, plus \$75. • Certificate of Deposit Accounts with a term of 5 years or more

Loss of 365 days interest, plus \$7'

If a distribution is taken from any certificate of deposit account that is part of an individual retirement account plan prior to age 59 1/2, IRS penalties may apply to the amount withdrawn. Loss of 365 days interest, plus \$75.

<u>Minimum Balance Requirements</u> Initial minimum deposit required to open an account is as follows:

initial milliman deposit required to open an account is as follows.	
7 to 179 Day Day Certificates of Deposit Accounts	\$5,000
7 Day to 1 Year or more Jumbo Certificates of Deposit Accounts	\$250,001
180 Day to 5 Year or more Certificates of Deposit Accounts	\$1,000
Special Term Certificates of Deposit Accounts (as applicable)	\$20,000
Special Term Jumbo Certificates of Deposit Accounts	\$250,001
Minimum collected balance required in account to earn highest annual percentage yield is as follows:	
7 to 179 Day Day Certificates of Deposit Accounts	\$5,000
7 Day to 1 Year or more Jumbo Certificates of Deposit Accounts	\$250,001
180 Day to 5 Year or more Certificates of Deposit Accounts	\$1,000
Special Term Certificates of Deposit Accounts (as applicable)	\$20,000
Special Term Jumbo Certificates of Deposit Accounts	\$250,001
Polance Computation Method	

Balance Computation Method
For all Certificate of Deposit Accounts, interest is calculated according to a daily balance method. This method applies a daily periodic rate to the daily balance in the account each day.
Compounding and Crediting

- 7 to 364 Day Certificates of Deposit Accounts: The Account earns a simple rate of interest which accrues daily and is credited to your Account at maturity.
- 1 to 5 Year or more Certificates of Deposit Accounts: Interest is compounded daily and credited quarterly.
- 1 to 5 Year or more Municipal Certificates of Deposit Accounts: The Account earns a simple rate of interest which accrues daily and is credited monthly.

Renewal Policy
Certificates of deposit accounts will automatically renew at maturity except for single maturity accounts. You have a grace period after the maturity date to withdraw the funds without being charged an early withdrawal penalty as follows; 4 calendar days for terms of 7 to 29 days, 10 calendar days for terms of 30 days to 5 years or more.

For additional information on Reg. DD Disclosures, please contact any of our offices or call (518) 793-4121.